

Principles for the use of checklists:

Basic item: The general principle for protecting your system from ransomware is to confirm whether the prior technical prevention has been achieved. For the during and after the event, it is recommended as a confirmation for the processing action for completion.

Advanced item: Enterprise has large and complex network environments such as multiple network segments, AD management and control, and virtual platforms, in addition to the basic items needs to be complete, it is also recommended to implement advanced items to achieve a better protection effects; For the consideration on asset, it is important to generate a ranking requirement that can be clarify the sequence of event processing and mitigating the impact for system recovery.

Event Phase	Check Aspects	Sub-aspect	Basic Item	Advanced Item	Status
2.Ransomware	2.1 Event	2.1.1discover and	2.1.1.1 Self-discovery internally, collect	-	
Response	confirmation	report	information and submit report		
			2.1.1.2 Receive an external abnormal	-	
			warning or event notification, collect		
			information and submit a report		
		2.1.2 Signs of	2.1.2.1 Significant increase in hard disk	-	
		ransomware infection	usage		
			2.1.2.2 Significant increase in CPU or		
			memory usage		
			2.1.2.3 The file extension of the affected file	-	
			has been modified		



Event Phase	Check Aspects	Sub-aspect	Basic Item	Advanced Item	Status
			2.1.2.4 The ransom message is displayed on	-	
			the device screen		
		2.1.3 Evaluation	2.1.3.1 According to the incident report,	-	
		decision	evaluate the nature of the incident, and		
			submit it to relevant department personnel		
			based on the result. If confirmed, the		
			response process will be triggered.		
			Item of the assessment of the nature of the		
			event: affected data owner level, Importance		
			of affected data, number of affected hosts,		
			and stakeholder influence, such as customers,		
			product users, etc. (Due to the differences in		
			the nature of the company, this project only		
			provides principled advice)		
	2.2 Emergency	2.2.1 Prevent	2.2.1.1 Disconnect the infected device from	2.2.1.2 If the hacked	
	measures	expansion	all networks. If it is a sub-domain or multiple	device cannot be	
			devices, disconnect the network from the	disconnected from the	
			switch level	network, power off the	
				host. (This step may	
				affect data	
				preservation and	



Event Phase	Check Aspects	Sub-aspect	Basic Item	Advanced Item	Status
				evidence maintenance,	
				so use it with caution)	
		2.2.2 Report	2.2.2.1 According to the internal notification	-	
			process of the contingency plan, report to		
			initiate the contingency operation and record		
			the incident		
			2.2.2.2 Report the case to the Investigation	-	
			Bureau/Criminal Bureau for assistance.		
			Bureau of Investigation contact information		
			of: service@mjib.gov.tw		
			Criminal Bureau contact information:		
			cib.noransom@cib.npa.gov.tw		
			2.2.2.3 Report cyber security incidents	-	
			through TWCERT/CC official website		
			(twcert.org.tw) or Email: twcert@cert.org.tw		
			-	2.2.2.4 Ensure the	
				confidentiality and	
				security of notifications	
				or external	
				communication	
1				channels to prevent	



Event Phase	Check Aspects	Sub-aspect	Basic Item	Advanced Item	Status
				alerting attackers	
		2.2.3 Incident	2.2.3.1 Assisted by an external professional	-	
		assistance	information security team		
		2.2.4 Impact	2.2.4.1 Inventory of potentially affected	-	
		confirmation	devices, perform antivirus software scans,		
			and confirm whether they are hacked		
				2.2.4.2 According to	
				the pre-defined list of	
				key assets, evaluate the	
				priority order of the	
				degree of impact of	
				verification	
		2.2.5 Event handling	2.2.5 .1 Identify virus types by ransomware	-	
			name, file extension, etc., and find decryption		
			tools		
			2.2.5.2 Confirm the root cause of the	-	
			information security incident and eliminate it		
		2.2.6 Stakeholder	2.2.6.1 Let internal or external stakeholders	-	
			understand the incident and provide		
			assistance that can mitigate the impact of the		
			incident		



Reference

America

https://www.cisa.gov/stopransomware

https://www.cisa.gov/sites/default/files/publications/CISA Fact Sheet-Rising Ransomware Threat to OT Assets 508C.pdf

https://www.cisa.gov/stopransomware/ive-been-hit-ransomware

https://jenner.com/system/assets/assets/11480/original/memo-what-we-urge-you-to-do-to-protect-against-the-threat-of-ransomware.pdf

England

https://www.ncsc.gov.uk/guidance/mitigating-malware-and-ransomware-attacks

Cyber Security Companies

https://www.trendmicro.com/en no/forHome/campaigns/ransomware-protection.html

https://www.nomoreransom.org/zht Hant/prevention-advice.html